

# **GLOSSARY**

## **Central Committee (CC)**

- CC is a committee of respective service that serves as a platform for clinical leaders to deliberate issues including manpower, training, services, quality, technology and therapeutics and thus plays an important lead and advisory role in the Hospital Authority (HA) for that service.

## **Cluster**

- A cluster is a network of medical facilities and services grouped together to help HA ensure that patients would receive a continuum of high-quality care within the same geographical setting and throughout their episode of illness. There are seven clusters in HA, namely Hong Kong East, Hong Kong West, Kowloon East, Kowloon Central, Kowloon West, New Territories East and New Territories West.

## **Cluster Chief Executive (CCE)**

- CCE is the head of the cluster responsible for the overall budget and operation of the hospitals and services for the cluster. The CCE is also part of the Chief Executive/HA's senior management team in the HA Head Office.

## **Coordinating Committee (COC)**

- COC is a committee of respective specialty or clinical grade that serves as a platform for clinical leaders to deliberate issues including manpower, training, services, quality, technology and therapeutics and thus plays an important lead and advisory role in HA for that respective specialty or clinical grade.

## **Controlling Officer's Report (COR)**

- COR of the annual Estimates of Expenditure for the Health Branch of the Food and Health Bureau (FHB), which forms part of the Government's annual Estimates of Expenditure, sets out HA's key activity targets and indicators in support of policy objectives related to public healthcare services.

## **Chief of Services (COS)**

- COS is the overall manager of a clinical specialty department responsible for service delivery and development, planning and budgeting, quality assurance and staff development.

### **HA Head Office (HAHO)**

- HAHO, led by the Chief Executive/HA, plays a strategic role in leading corporate development, aligning corporate values and directions, and supporting the clusters and frontline delivery of healthcare services.

### **Hospital Chief Executive (HCE)**

- HCE is the overall manager of a hospital and he/she reports to CCE of the cluster to which the hospital belongs.

### **Key Performance Indicator (KPI)**

- KPIs are quantitative indicators derived to reflect the outcome of major initiatives taken and drive service improvement through performance benchmarking.