

**Expression of Interest (EOI)**  
**for the Provision of Services to Operate a District Health Centre and**  
**a Centre for specific elderly wellness services**  
**Q&A Session of EOI Briefing on 4 March 2026**

<b>A. Submission and Timeline</b>	
A1	<p><b>Can we bid the tender if we do not submit the EOI?</b></p> <p>Yes but organizations are encouraged to EOI with their comments and proposal.</p>
A2	<p><b>Please advise whether the tender of DHC and EWC are combined tender or separate tender.</b></p> <p>Organization may indicate in Part A of Schedule 2 whether they intend to provide both or either one of the services.</p>
A3	<p><b>Could we only submit tender for elderly wellness services instead of both including the DHC?</b></p> <p>Organization may indicate in Part A of Schedule 2 whether they intend to provide both or either one of the services.</p>
A4	<p><b>Is it allowed for two separate organizations to jointly bid for the tender and operate DHC and elderly wellness services separately?</b></p> <p>Organization may indicate in Part A of Schedule 2 whether they intend to provide both or either one of the services.</p>
A5	<p><b>When will the tender be issued?</b></p> <p>The Tender will be issued in 2026 3Q tentatively.</p>

<b>B. Services</b>	
B1	<p><b>Do we need to make the quotation for all the technology items list out for Vision and Hearing?</b></p> <p>The technology items list out for vision and hearing are examples for illustration. Organizations are encouraged to propose additional technology adoption for consideration.</p>
B2	<p><b>The service boundary of elderly wellness covers Sham Shui Po only?</b></p> <p>The service boundary of elderly wellness is not specified in the EOI Document. The Operator is required to provide standard elderly wellness service to at least 4000 headcounts of elderly.</p>
B3	<p><b>Does the operator of Elderly Wellness services also need to operate DHC at Sham Shui Po?</b></p> <p>Organizations may indicate in the EOI whether they are interested to provide services for both or either one.</p>

<b>B. Services</b>	
B4	<p><b>Can we only express interest to operator the EWS centre?</b></p> <p>Organizations may indicate in the EOI whether they are interested to provide services for both or either one.</p>
B5	<p><b>Please clarify education/training for well-being practitioner.</b></p> <p>Please refer to the basic requirements for the Well-being Practitioner in the EOI document.</p>
B6	<p><b>What is the basic requirement of service point of elderly wellness services?</b></p> <p>Service point is not specified in the EOI.</p>
B7	<p><b>Will you expect operation hours at evening i.e. after 6pm?</b></p> <p>Please refer to Part E of Schedule 2 for the opening hour requirement.</p>
B8	<p><b>How the 4000 head count is counted, is it for assessment only. The point of entry start from where?</b></p> <p>Details will be provided to the appointed operator at a later stage.</p>
B9	<p><b>Purpose of IT system, is it for clinical purpose?</b></p> <p>The IT system will be used for clinical purposes.</p>
B10	<p><b>Are we required to confirm the clinical IT system while EOI submission? Or it's okay to make future plan in IT system establishment?</b></p> <p>Organizations should provide information in Part B of Schedule 4 whether they have a ready-made clinical IT system or have an intention to develop a new IT system.</p>
B11	<p><b>Apart from the service targets, what is the main difference between DHC and the Elderly Wellness Centre?</b></p> <p>The focus of this EOI exercise is on the provision of elderly wellness services. Organisations should refer to the EOI documents and provide information in Annex B Return Form as necessary.</p>
B12	<p><b>Please advise the transition arrangement with Department of Health after award the tender for operating the elderly wellness services.</b></p> <p>Details will be provided to the appointed operator at a later stage.</p>
B13	<p><b>Will you expect drug prescription at future EWS?</b></p> <p>Organization may propose for consideration.</p>
B14	<p><b>Any required number of service point of elderly wellness services?</b></p> <p>It is not specified in the EOI.</p>

<b>B. Services</b>	
B15	<p><b>Is this another system different from the present used by all DHC/E?</b></p> <p>It is not specified in the EOI. Organizations should provide information in Part B of Schedule 4 whether they have a ready-made clinical IT system or have an intention to develop a new IT system.</p>
B16	<p><b>Original EHS site will be future EWS at SSP district?</b></p> <p>It is not specified in the EOI.</p>
B17	<p><b>What are the difference between schedule A and B such pain management?</b></p> <p>Schedule 2-Scope of Service Part B &amp; C refer to Standard and Value-added service respectively. Provision of all Standard services is mandatory while valued-added services is optional. Pain management is under multidisciplinary intervention of standard service; and mobility and nutrition are under value-added service. Organisation may propose other value-added services for consideration.</p>
B18	<p><b>Any new site provision for the elderly centre? What about site of DHC?</b></p> <p>The premises for the provision of services to operate a District Health Centre (DHC) and a Centre for specific elderly wellness services to be provided by the Government are situated in Sham Shui Po district. (for ref. Annex A 1.1)</p>
B19	<p><b>Would kindly provide more information about the IT system requirement, connection platform technology requirement? Data privacy requirement?</b></p> <p>Please refer to Part B of Schedule 4 for the main features and interfacing of the IT system. Organization can propose the details of other functions/features for consideration.</p>
B20	<p><b>If a suitable premises with 500m2 could not be identified, is it acceptable to combine multiple sites to meet the 500m2 requirement?</b></p> <p>The premises will be provided by the Government.</p>
B21	<p><b>Would Operator need to find the site for elderly centre?</b></p> <p>The premises will be provided by the Government.</p>
B22	<p><b>Any site visit to the Elderly Wellness Center?</b></p> <p>Site visit will not be arranged for this EOI.</p>
B23	<p><b>Please advise if Wellness programmes are chargeable programmes.</b></p> <p>This topic is not covered in EOI document.</p>

<b>B. Services</b>	
B24	<p><b>(a) Do we need to guest the number of preventive and curative services and medical consultation?</b></p> <p>Please refer to Section 3.2 of Annex A, which specified an annual case volume of at least 4,000 headcounts per year.</p> <p><b>(b) Do we need to proposal additional manpower for medical consultation?</b></p> <p>Organization may propose additional manpower in the EOI.</p> <p><b>(c) Do doctor involve in the health check or just for management and medical consultation?</b></p> <p>Doctors are expected to take responsibility for medical consultations and management.</p>

<b>C. Price Schedule</b>	
C1	<p><b>Is there any specific requirement of the location in which part of Sham Shui Po? Should we include the rental cost and renovation cost in the return?</b></p> <p>The premises will be provided by the Government. Organizations should provide the renovation costs in Schedule 4.</p>
C2	<p><b>For "Other specific elderly wellness services", is it allowed to recruit additional manpower for service provision and could we include the additional cost into the PE cost?</b></p> <p>Please refer to Part B of Schedule 3 for the Core Team manpower. Organization can propose additional manpower and provide Personal Emolument Cost in Part C.</p>

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