



中華人民共和國香港特別行政區政府總部醫務衛生局
Health Bureau, Government Secretariat
The Government of the Hong Kong Special Administrative Region
The People's Republic of China

3 February 2026

Dear Sirs / Madams,

**Request for Information (“RFI”) for the
Provision of Services for Community Pharmacy Programme (Residential
Care Homes) of the Health Bureau**

The Government of the Hong Kong Special Administrative Region (“HKSAR”) (hereafter referred to as the “Government”) is conducting a RFI exercise to obtain the latest market information on services for the Community Pharmacy Programme (Residential Care Homes) of Hong Kong. Preliminary details of the requirements, which are subject to changes without any prior notice to any parties, are specified in Parts 2 and 4 of the Proforma.

2. You are hereby invited to complete the Proforma and return it to us by **12:00 noon (Hong Kong Time) on 3 March 2026** by email to cpp_rch_rfi@healthbureau.gov.hk.

3. This RFI exercise is conducted solely to collect market information and shall not be construed as the Government’s commitment to purchase. It does not constitute a pre-qualification exercise nor an invitation to tender. Any purchase will be subject to tender where appropriate. Information and documents submitted by any organisation/company in response to this RFI exercise will be mainly for internal reference of the Government.

4. Respondents to this RFI exercise should note that the Government will neither be responsible for any costs and expenses that may be incurred by them in the preparation and submission of their Proforma nor have any commitment that a pre-qualification or tender exercise for the provision of the Services will be arranged. The Government may, whenever it considers appropriate, disclose any information collected in this RFI exercise to any internal or external parties if necessary.

5. A market sounding session will be held to collect further market information from potential service providers. Interested parties are encouraged to register and attend the market sounding session. Details as follows:

Community Pharmacy Programme (Residential Care Homes) Market Sounding Session

Date:	24 February 2026 (Tue)
Time:	1:30 pm - 3:00 pm (Registration at 1:00 pm)
Venue:	Lecture Theatre (M Floor), Hospital Authority Building, 147B Argyle Street, Kowloon

* In case of adverse weather conditions or unexpected circumstances, the event may be rescheduled and notifications will be sent through email.

For registration of the market sounding session, please send an email to cpp_rch_rfi@healthbureau.gov.hk with the information of the representatives in the format of a table as below by 12:00 noon (Hong Kong Time) on **10 February 2026**:

	Representative 1	Representative 2
Name of organisation/company		
Name		
Post Title		
Telephone number		
Email address		

Due to limited session capacity, it is recommended that **a maximum of two (2) representatives** from each organisation/company attend the session and no additional attendees can be accommodated.

6. The success of the registration process will be determined on a first-come, first-served basis, as well as the relevance of the registrants' business nature to the Services. Successful registrants will receive a confirmation email with further details by **13 February 2026**. The Strategic Purchasing Office reserves the authority to make the final decision regarding the participants' list.

7. Any enquiries concerning this RFI exercise shall be made in writing to cpp_rch_rfi@healthbureau.gov.hk.

Yours faithfully,

(Signed)
(Mr Eric CHEUNG)
for Director (Strategic Purchasing Office)
for and on behalf of
the Government of the HKSAR of the People's Republic of China

Purpose

The Strategic Purchasing Office of the Health Bureau of the Government (the "**SPO**") intends to solicit market information for the provision of services for Community Pharmacy Programme (Residential Care Homes) (the "**CPP (RCH)**") of Hong Kong (the "**Services**").

Background

The Chief Executive's 2024 Policy Address announced the launch of the CPP, with the aim of implementing the recommendation of adopting a multi-disciplinary approach for the proper management of chronic diseases in the community as set out in the Primary Healthcare Blueprint (the "**Blueprint**"). CPP aims at alleviating the burden on the public healthcare system while driving the sustainable development of the primary healthcare system through public-private partnership as well as enhancing the professional role of community pharmacists within the primary healthcare team.

The CPP will adopt two service models, namely the Community and the Residential Care Homes. The CPP (RCH) is expected to commence in phases starting from the first quarter of 2027. Under the CPP (RCH), HA-prescribed drugs will be regularly dispensed to HA patients residing in RCHs for the elderly and persons with disabilities to improve the current practice of daily drug sorting and distribution by RCH staff, with a view to enhancing patients' drug compliance and reducing the risks associated with overstocking of drugs. The services of the CPP (RCH) include drug dispensing, reconciling, and repackaging of the daily required drugs. In addition, pharmacists will assist RCHs in adopting information technology for drug management to enhance drug safety in RCHs.

Apart from basic drug dispensing service, community pharmacies will also provide standard Value-added Services and non-standard Value-added Services that are proposed by the community pharmacies and accepted by the Government. As for the CPP (RCH), value-added services include multi-dose packaging for solid-oral medications, setup of electronic Medication Administration Record (eMAR) systems, drug management and storage at RCHs, health promotion and staff training programme, thereby ensuring safe and accurate drug administration, as well as enhancing drug safety in RCHs.

The Government is actively taking forward various initiatives to promote primary healthcare development in accordance with the Blueprint and is exploring the feasibility to have collaboration with community pharmacies to provide the CPP Services through strategic purchasing with the support of the SPO, with a view to strengthening the primary healthcare services as a whole.